

# City of Hässleholm

*Meeting high demands on IT for health care services*

## COMPANY PROFILE

### INDUSTRY

Government

### FOUNDED

1914

### POPULATION

50.000

### COUNTY

Skåne

### WEB SITE

[www.hassleholm.se](http://www.hassleholm.se)



Patient security, care quality and accessibility within the health care sector can be greatly improved through different kinds of IT support. Electronic patient journals and drug prescriptions plus digital message handling is today a natural part of everyday health care work.

The potential to improve this work and make it more efficient through the use of IT is great; yet current IT tools aren't providing the positive effects which should be possible.

The problem is partly the fact that IT use in the health care sector varies widely, and partly due to the fact that many of the IT solutions used can't communicate with each other. Access to relevant information is a necessity to ensure high quality, secure health care.

## HIGH DEMANDS

The demands on IT support for the health care sector are high. Lenita Landin, IT manager at Health Care Administration, City of Hässleholm, tells how ThinLinc will be used as a solution in Hässleholm: "In 2004, Health Care Administration made a TCO analysis. The analysis showed that introducing a central Help Desk and server based computing would be the best alternative."

"The choice of terminal server solution fell on the ThinLinc software from Cendio AB. ThinLinc provides the best economy for the project", Lenita says.

## THE SOLUTION

"Today, only 550 of a total of 1700 people within Health Care Administration have access to computers. The administration is expensive, and upgrading and support of the clients is difficult to manage. In the first step we are rebuilding about 120 old fat PCs to thin clients using TLCOS (ThinLinc Client Operating System) which is part of ThinLinc, and then

we will successively exchange them for thin terminals. We will use our current Windows Terminal Server for applications, and then we add ThinLinc to achieve higher security and better load balancing."

"One of the applications will be the health care work management system Procapita, where we manage analysis, execution, journals and fees in accordance with the law."

"Many of the new users within health care aren't used to computers, so we regard it as a big advantage that we can tailor the desktop to the users with ThinLinc: that you only have access to the programs and functions you need, no more, no less", Lenita points out.

## THE BENEFIT

An increased use of IT in health care will be combined with efficient security solutions. This will ensure that sensitive data about individuals is handled in a secure way by everyone involved in the individual care of the patients.

With the help of ThinLinc all patients will receive high quality, secure care and good service. Health care personnel can devote more time to the patients and adapt the care to each patient's needs.

ThinLinc adheres to the requirements and recommendations put forward in the national IT strategy for health care.

*"ThinLinc provides the best economy for the project."*

Lenita Landin  
IT Manager, Health Care Adm.  
City of Hässleholm